



CANCELLATION CONDITIONS

For the winter season 2022/23 the conditions below apply according to the day of arrival as follows:

- Arrival 01.12.2022 up to and including 22.12.2022
- Arrival 07.01.2023 up to and including 27.01.2023
- Arrival 04.03.2023 up to and including 29.03.2023
- Arrival 14.04.2023 up to and including 22.04.2023
 - up to and including 28 days before the date of arrival: cancellation free of charge
 - 27 days to 8 days prior to the date of arrival: 75% of the arrangement price
 - within the last 7 days before the day of arrival: 100% of the arrangement price
- Arrival 23.12.2022 up to and including 06.01.2023
- Arrival 28.01.2023 up to and including 03.03.2023
- Arrival 30.03.2023 up to and including 13.04.2023
 - up to and including 42 days before the date of arrival: cancellation free of charge
 - 41 days to 28 days before the date of arrival: 50% of the arrangement price
 - 27 days to 8 days before the date of arrival: 75% of the arrangement price
 - within the last 7 days before the date of arrival: 100% of the arrangement price

The above conditions also automatically apply to all bookings made before the adjustment of the cancellation conditions (07/22).

For the winter season 2023/24 the conditions below apply according to the day of arrival as follows:

- Arrival 01.12.2023 up to and including 22.12.2023
- Arrival 13.01.2024 up to and including 26.01.2024
- Arrival 02.03.2024 up to and including 15.03.2024
- Arrival 13.04.2024 up to and including 20.04.2024
 - up to and including 28 days before the date of arrival: cancellation free of charge
 - 27 days to 8 days prior to the date of arrival: 75% of the arrangement price
 - within the last 7 days before the day of arrival: 100% of the arrangement price

- Arrival 23.12.2023 up to and including 12.01.2024
- Arrival 27.01.2024 up to and including 01.03.2024
- Arrival 16.03.2024 up to and including 12.04.2024
 - up to and including 42 days before the date of arrival: cancellation free of charge
 - 41 days to 28 days before the date of arrival: 50% of the arrangement price
 - 27 days to 8 days before the date of arrival: 75% of the arrangement price
 - within the last 7 days before the date of arrival: 100% of the arrangement price

The above conditions also automatically apply to all bookings made before the adjustment of the cancellation conditions (02/23).

- Arrival 01.12.2022 until incl. 22.12.2022 -
- Arrival 07.01.2023 up to and including 27.01.2023
- Arrival 04.03.2023 up to and including 29.03.2023
- Arrival 14.04.2023 up to and including 22.04.2023
 - up to and including 28 days before the day of arrival: cancellation free of charge
 - 27 days to 8 days before the arrival date: 75% of the arrangement price
 - within the last 7 days before the day of arrival: 100% of the arrangement price
- Arrival 23.12.2022 up to and including 06.01.2023
- Arrival 28.01.2023 until 03.03.2023 inclusively
- Arrival 30.03.2023 up to and including 13.04.2023
 - up to and including 42 days before the day of arrival: cancellation free of charge
 - 41 days to 28 days before arrival: 50% of the arrangement price
 - 27 days to 8 days before the arrival date: 75% of the arrangement price
 - within the last 7 days before the day of arrival: 100% of the arrangement price

Outside the above periods, the regular conditions apply as follows:

Pursuant to § 18 para 1 line 10 FAGG (Federal Act on Distance Selling and Contracts concluded outside of Business Premises), there is no right of withdrawal pursuant to § 11 FAGG for this conclusion of contract. A withdrawal of the contracting party is therefore exclusively governed by the following paragraphs.

Up to 3 months prior to the agreed date of arrival of the guest at the latest, the accommodation contract may be cancelled without payment of a cancellation fee by means of a unilateral declaration by the Party.

Outside the period specified in the previous paragraph, cancellation by unilateral declaration by the Party is possible only upon payment of the following cancellation fees:

- up to 1 month before the arrival date 40% of the total arrangement price;

- up to 1 week before the arrival date 70 % of the total arrangement price;
- in the last week before the arrival date 90 % of the total arrangement price.

EXCEPTION: If you have booked our Non Refundable Rate, it is not cancelable or changeable. In case of cancellation or no-show, 100% of the cost will be retained.